

# Peace at Home Family Shelter, Inc.

P. O. Box 10946, Fayetteville, Arkansas 72703 | (479) 442-9811 | fax (479) 587-1817

[www.peaceathomeshelter.org](http://www.peaceathomeshelter.org)

Title:	Chat Line Volunteer
Classification:	Volunteer
Schedule:	Weekly Shifts (min 2hrs/week)
Salary:	N/A
Reports to:	Volunteer Coordinator
Supervises:	N/A

**Position Purpose:** Provide crucial support and immediate response to those within our community who need support or are looking for resources and or contact within our organization.

## Responsibilities:

- Chat line volunteers are expected to work a 2-hour shift regularly which can be performed at home using their own computer. There is a commitment of 6 months expected.
- Volunteers chosen for this position are expected to fulfill normal mandatory volunteer training as well as crisis line training where they will learn how to respond actively, provide support, safety plan, and learn how to leave those who contact us feeling empowered.
- Staff members are in place to provide volunteers with support and backup whenever needed.

## Requirements:

- All potential volunteers must be at least 18 years old.
- Complete volunteer application which includes three background checks.
- Complete an interview with the Volunteer Coordinator.
- Complete training to become a mandated reporter in Arkansas
- Complete 5 hours of DV training
- Complete Peace at Home orientation

## Equal Opportunity Statement:

Peace at Home Family Shelter, Inc. provides equal opportunities to all applicants for employment without regard to race, color, religion, creed, sex, national origin, ancestry, age, status as an officer or enlisted members of the military forces, veteran status, disability, genetic information, sexual orientation, transgender status, marriage to a co-worker, hairstyle historically associated with race, or any other protected characteristic applicable under federal, state, and local laws.

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To apply: Email our Volunteer Coordinator at [mdurham@peaceathomeshelter.com](mailto:mdurham@peaceathomeshelter.com).